

# Cara Veterinary Clinic



52 Old Tempo road  
Enniskillen  
Co Fermanagh  
BT74 4RR  
**028 66 347 613**

[askthetvet@caravetclinic.com](mailto:askthetvet@caravetclinic.com)

## Opening Hours:

Monday	9am-7pm
Tuesday	9am-6pm
Wednesday	9am-6pm
Thursday	9am-7pm
Friday	9am-6pm
Saturday	10am-2pm
Sunday	Emergency only

**We offer a professional, caring and personalised service in a friendly and welcoming manner, so that your pet lives a long, healthy and happy life.**

## Services provided:

- Routine Preventative Medicine & Healthcare: Routine check-ups and preventing avoidable illnesses are key to your pet's health. We provide a range of routine preventative medicine and healthcare treatments from vaccinations to dental treatment.
- Diagnosis & Treatment: We specialise in advanced digital imaging techniques, so we can diagnose as early and as accurately as possible.
- Emergency Care & Out of Hours: We provide top medical and surgical treatment, along with out of hours care.

## Emergency care and out of hours:

When the worst comes to the worst, we're here to help, to provide out of hours care when needed, just give the clinic a call on our usual number - 02866347613.. When you call, expect to leave a message with the details of your emergency and the on-call vet will call you back. (There is an extra charge added to our consult fee for out of hours calls which starts at £90 - cost will be explained over phone during your call).

## In patients:

All patients receive the highest standard of care however it is not possible for a person to be on site 24hrs a day so we have a camera in which the vet can access from anywhere to check up on hospitalised patients.

## Complaints handling procedure:

All complaints received will be acknowledged and resolved in an efficient and timely manner.

## Second opinions and referrals:

If a procedure cannot be carried out within the practice, then the owner will be notified that the patient can be referred onto a practice which can carry out the procedure.

## Use of client data:

All client information is confidential unless the client makes a specific request, such as data shared to laboratories for submission of samples. If you wish to discuss your data at any time, please contact the clinic.

## Access to and ownership of records:

Authorised staff members within the practice can gain access to records. Cara veterinary clinic hold ownership of all records drawn up by Cara veterinary Clinic

## Price list:

Consultation	£40.00
Canine primary vaccination	£58.00

Feline primary vaccination	£58.00
Microchip	£18.50

### **Prescriptions**

Prescriptions are available from the practice on request. Please speak with a vet directly to discuss your request. Prescriptions have an administration charge of £13.00 per prescription which is per drug. Additional prescriptions for multiple medications are priced at £7 per medication.

We can only provide prescriptions for Prescription Only Medicines for animals under our care.

We must see your pet for a consultation before we can write the prescription in the previous 6 months from the request. Prescriptions are valid for a maximum of 6 months and often less than this depending on your pet, the condition and the medication being prescribed.

A prescription may not be appropriate if your animal is an inpatient or immediate/emergency treatment is required.

You will of course be informed, on request, of the cost of any medicine that your pet requires.

We have a general policy in this practice to reassess an animal requiring repeat prescriptions at least every 6 months. This can vary with individual circumstances and can vary due to; the condition in question, severity, multiple

conditions, new conditions, changes in drug licencing and multiple medications required can be factors in frequency of rechecks. The approximate standard charge for a re-examination is £40.00.

### **Patient Note Taking**

During your consultation the vet may use a dedicated App for note taking which uses voice recording software to specifically take notes on your pet's condition. If you would rather this is not used please let us know.