



Policy for Overnight Care

The practice maintains facilities to accommodate patients overnight but stringent rules must be followed.

The practice must make the owner aware of the level of care their animal will receive. A hospitalisation consent form must be signed by the owner.

We cannot provide 24 hours monitoring and the animal will be left on its own for most of the time overnight. Staff will not be present in the building from approx. 7pm each evening and return at 8.30 - 9am, last and first checks take place at these times.

The animal will be checked on video link multiple times throughout the evening and once at bedtime. Overnight checks of the video link will be on an as needed basis at the vet's discretion. It is the vet's decision whether an overnight visit will be necessary, this may incur extra charges. The owner will be made aware of this prior to hospitalisation.

Attempts will always be made to ensure animals are safe and comfortable overnight. Vetbeds and blankets will be provided. Kennel liners and newspapers will be used for absorption of fluids. If the animal has a wound or fluid line in place an Elizabethan collar should be applied. Fluid pumps will be used where necessary.

Food and water will be provided where required.

Weekends

If an animal is required to be hospitalised over the weekend the vet will decide the number of visits necessary to carry out adequate care of the pet. The video link is available to the vet on call 24/7.

Clients will NOT have access to the video link for security and confidentiality reasons.